

Sheet 1 of 1

Substitute Form PTO-1449 (Modified) Information Disclosure Statement by Applicant (Use several sheets if necessary) (37 CFR §1.98(b))	U.S. Department of Commerce Patent and Trademark Office	Attorney's Docket No. 06975-144001	Application No. 09/819,899
	Applicant James Paul Haughwout		
	Filing Date March 29, 2001	Group Art Unit 3625	

U.S. Patent Documents							
Examiner Initial	Desig. ID	Document Number	Publication Date	Patentee	Class	Subclass	Filing Date If Appropriate
MTD	AA	5,590,128	12/1996	Maloney et al.			
	AB	5,701,340	12/1997	Zwick, Nicolas			
	AC	5,774,668	06/1998	Choquier et al.			
	AD	5,870,744	02/1999	Sprague, David L.			
	AE	5,884,312	03/1999	Dustan et al.			
	AF	6,070,192	05/2000	Holt et al.			
	AG	6,366,661	04/2002	Devillier et al.			
	AH	6,470,453	10/2002	Vilhuber, Jan			
	AI	6,477,559	11/2002	Veluvali et al.			
	AJ						
	AK						
	AL						

Foreign Patent Documents or Published Foreign Patent Applications								
Examiner Initial	Desig. ID	Document Number	Publication Date	Country or Patent Office	Class	Subclass	Translation	
							Yes	No
	AM							
	AN							
	AO							
	AP							
	AQ							

Other Documents (include Author, Title, Date, and Place of Publication)		
Examiner Initial	Desig. ID	Document
MTD	AR	Geotel provides Enterprise wide Call Centre Solutions, Niels Kjellerup, Competitor Brief, Sept. 5, 1998 Datamonitor (15 pages).
	AS	
	AT	
	AU	

Examiner Signature <i>Mans. J</i>	Date Considered <i>1-18-03</i>
EXAMINER: Initials citation considered. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.	

Substitute Disclosure Form (PTO-1449)